

**URGENT: FOOD RECALL**

**RE: Totally Cool, Inc. Ice Cream Products**

We recently became aware of an issue involving Totally Cool, Inc.'s cake line, whereby some of the ice cream cakes may have become contaminated with *Listeria monocytogenes*.

Although none of our equipment or product has tested positive for Listeria, out of an abundance of caution and to ensure the safety of consumers, Totally Cool, Inc. is conducting a voluntary recall of all potentially impacted products. Products affected by this voluntary recall are

<p>Chipwich</p>	<p>4 fl oz <b>The Original Vanilla Chocolate Chip Ice Cream Sandwich</b> 10 Club Pack, 3 Pack, 24 Pack</p> <p>16 fl oz Vanilla Chocolate Chip Ice Cream Pint</p> <p>16 fl oz Mint Chocolate Chip Ice Cream Pint</p>	<p>All Codes Between: Sandwiches:</p> <p>Best by dates: 022325 to 122125</p> <ul style="list-style-type: none"> <li>• <b>Club pack (10 units):</b> Lot# 23298-24172 • <b>Single Serve:</b> Lot# 23298-24164 • <b>3 packs:</b> Lot# 23298-24136</li> </ul> <p>Pints: 072524 to 012725 <b>With Plant Code: 24-65, 24- 0065, 2465, 240065</b></p>
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**Please immediately check your inventory to identify and remove any affected products. If any of the affected product is on hand, please immediately remove it from your inventory and place the product in a marked and quarantined area, and contact us directly to coordinate final disposition of the product.**

If you have further distributed any of the above products, please immediately contact your customers, advise them of the recall situation, and have them return any remaining inventory of these products to you. Please provide this letter and the following response form to your customers who received this product. Quarantine these stocks as indicated above.

No other foods produced by or distributed by Totally Cool, Inc. are impacted by this recall.

We are currently conducting a thorough root cause investigation and will ensure effective corrective action is taken to address all identified root causes.

Please additionally return the enclosed verification form as soon as possible.

This recall is being made with the knowledge of the US Food and Drug Administration.

If you have any questions, please contact us at [info@cravebetter.com](mailto:info@cravebetter.com). We appreciate your assistance in this matter.